

Contents

Letter from YWCA Board Leadership	2
Strategic Focus Areas	3
Financial Position	4
Caring for Victims of Abuse	5-6
Improving the Lives of Children	7-8
Advocacy & Systems Change	9-10
Promoting Maternal & Child Health	11-12
Our Thank You	14-15

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To Our YWCA Supporters,

The year 2020 came with extreme challenges for all of us. We were faced with personal, emotional, and social challenges. Despite all we faced, I could not be more proud of the YWCA supporters, clients, staff, and volunteers during these unprecedented times. While the coronavirus pandemic impacted all of us, our commitment to keeping our doors open, serving our clients, and being the voice of vulnerable and marginalized families and communities did not cease.

None of this would have been possible without your immense support, and for this, we are deeply grateful.

Thank you so very much for always standing with YWCA Kalamazoo even through difficult times. Your commitment and dedication to eliminating racism, empowering women, standing up for social justice, helping families, and strengthening our Kalamazoo Community keep us strong.

Dr. Grace Lubwama Chief Executive Officer



Over the past year, YWCA Kalamazoo remained strong in the face of racial and social injustice and stood firm to advance our mission of Eliminating Racism and Empowering Women. We persevered undaunted and denounced racism, sexism, violence, and social injustice.

Throughout the pandemic, our doors remained open to serve our clients and their families - offering them stability in unstable times. We continued to provide much needed emergency services for those who encountered the unexpected. Our collective program structure and direct services provided in 2020, played a vital role in our Kalamazoo community.

These accomplishments were made possible, in part by the amazing support we receive from supporters like you.
With gratitude, I welcome you to review our 2020 Annual Report.

In Solidarity,

Heather Haigh Chair

2020 YWCA Board of Directors

Heather Haigh



YWCA KALAMAZOO STRATEGIC FOCUS AREAS



IMPROVING THE LIVES OF CHILDREN

Provide accessible high-quality early learning and childcare for families.



ADVOCACY& SYSTEMS CHANGE

Create a just community through addressing systems that cause racial and gender disparities.



PROMOTING MATERNAL & CHILD HEALTH

Address maternal and child racial disparities with evidence-based programs.

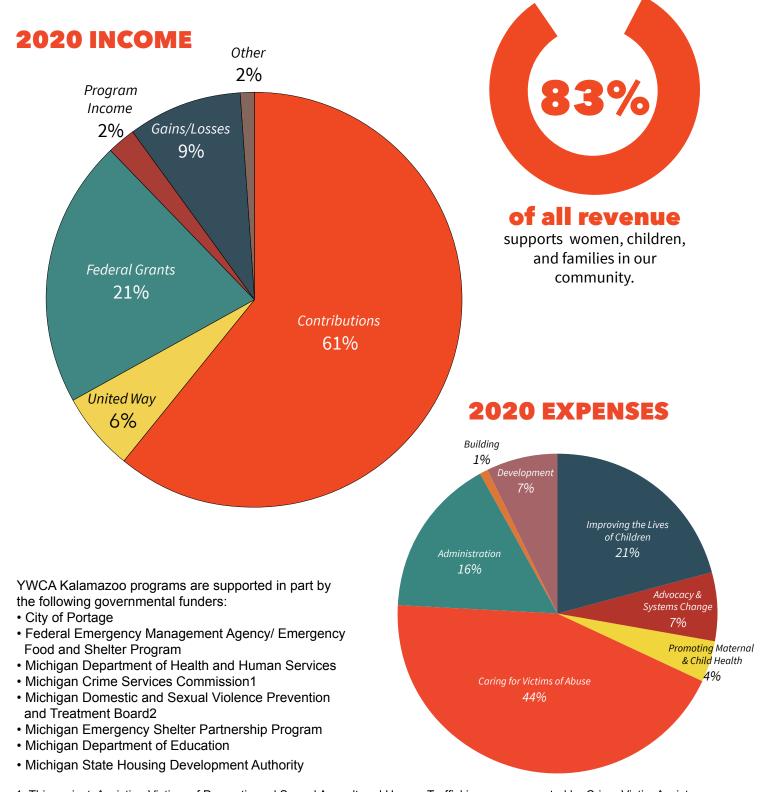


CARING FOR VICTIMS

OF ABUSE

Provide domestic violence, sexual assault, and human trafficking services.

INVESTING IN THE MISSION



- 1. This project, Assisting Victims of Domestic and Sexual Assault and Human Trafficking, was supported by Crime Victim Assistance Grant Awards E20201963-00, E20212524-00, E20212571-00, and E20201961-00 awarded to YWCA Kalamazoo by the Michigan Crime Victim Services Commission, Michigan Department of Health and Human Services.
- 2. YWCA wishes to thank the Michigan Domestic and Sexual Violence Prevention and Treatment Board (The Board) for their financial support of this project. Points of view in this document are those of the author and do not necessarily represent the official position or policies of The Board.



378 Clients

experiencing intimate partner violence received support services.

155 Clients

received support services after a sexual assault.

93 Clients

were provided services to protect them from labor and sex trafficking.

208 Clients

Received **free legal representation.** Including 1,086 consultations on family law, crime victims rights, housing laws, personal protection orders, and immigration matters.

1,775 Hours

of **free therapeutic services** were provided to 210 survivors of abuse.

HOUSING SERVICES &CRISIS INTERVENTION

2,102 CALLS taken by our 24-hour crisis line from victims, friends, and family to secure services and referrals.

36,167 NIGHTS of emergency shelter, housing and support.

413
CHILDREN
received emergency shelter
and support.

312
ADULTS
received emergency shelter
and support.



65 Children

were served, while our waitlist averaged more than 150 children needing high-quality, early learning childcare. These children received trauma-informed, high-quality childcare designed to nurture a child's unique social-emotional development and enrich their early education to prepareneeding high-quality, early learning childcare.them for kindergarten. while our waitlist averaged more than 150 children.

79%

of our children received subsidized tuition, guaranteeing high quality child care to low income families.

Tuition Assistance

\$253,000.00

provided by YWCA Kalamazoo.

Children's Center Expansion

YWCA Edison Children's Center

Opened in 2021

Michigan's only comprehensive early childhood learning center. supporting the education of children from families living in poverty plays a critical role in making long lasting positive impact on the individual family.

1st, 2nd, and 3rd shift care

Encouraging economic stability for working families.

Comprehensive high-quality early learning

Ensuring academic readiness in the formative years.

24-hour drop-in childcare

Guaranteeing a safe environment when the unexpected occurs.

ADVOCACY & SYSTEMS CHANGE

Creating a just community through addressing systems that cause racial and gender disparities.



SOCIAL JUSTICE IMPACT

Despite the pandemic, we educated the public and policymakers on local, state, and federal levels regarding women's health and safety, women's economic empowerment, and racial justice and civil rights issues. YWCA Kalamazoo ensured that the voices of underrepresented communities were heard. We worked tirelessly to raise awareness and foster systematic change around racial and gender equity as they relate to YWCA's policy initiatives.

17 EVENTS

465
PARTICIPANTS

APRIL

JUNE

AUGUST

OCTOBER

Sexual Assault Awareness Month Media Events Stand Against Racism Virtual Event Women's Equality
Day
Virtual Event

Domestic Violence Awareness Month Media Events



PROMOTING MATERNAL & CHILD HEALTH

Addressing maternal and child racial disparities with evidence-based programs.



Supportive Health (WISH) Programs.

Referrals

of eligible pregnant or parenting mothers were received.

New **Enrollments**

to YWCA's home visitation program (WISH). Clients received services from specially trained social workers, nurses, and outreach staff.

First Time Mothers

were served by YWCA WISH.



THE NEEDS OF OUR CLIENTS WERE NOT DIMINISHED

because the global pandemic created a significant pause in personal interactions. We were creative to provide services that protected the health of our clients as well as our staff. Much needed supplies were distributed to families to ensure the health and well-being of our mothers and their children.



THANK YOU FOR SUPPORTING YWCA KALAMAZOO

DONORS

We are so very proud you join us in this work. You helped us change lives by providing financial support that allowed us to be the leader in providing for marginalized populations. Our appreciation is boundless!

SPONSORS

Your continued support through the challenges of the pandemic ensured no loss of direct services to our clients and their families. Words are not enough to express this gratitude!

VOLUNTEERS

While we were limited in how we could engage with this dedicated group in 2020, their commitments were redirected to stand in the gap and be available when the times were appropriate. We were stronger together!

COMMITTEE MEMBERS

The virtual spaces created by the pandemic allowed this enthusiastic group to remain connected and involved in our work. We are forever grateful!









