



## **Kalamazoo YWCA Sexual Assault Program**

**Position:** Supportive Volunteer

**Accountability:** Accountable to the YWCA Sexual Assault Program Victim Advocate/Counselor

**Function:** To provide emotional support and information to sexual assault survivors and their family members/friends at the exam site.

### **RESPONSIBILITIES:**

- Respect the confidentiality of all client/agency information
- Be available for calls three times a month between 5 p.m. and 8 a.m. weekdays, and 8 a.m. to 5 p.m./ 5 p.m. to 8 a.m.. weekends and holidays
- Respond to local hospital or NE site (YWCA) when a sexual assault is reported
- Provide support and advocacy on-site to primary and secondary victims of sexual assault
- Complete required supportive contact forms
- Adhere to the policies and procedures of the YWCA Sexual Assault Program
- Complete 13.5-hour training/screening process

### **QUALIFICATIONS:**

- 18 years of age or older (men or women)
- Able to respond to hospital within 30 minutes of a page
- Listen with compassion to someone in crisis
- Able to be patient and non-judgmental in relation to survivor's interests and attitudes
- Able to work well under pressure

### **TRAINING COVERS:**

- Basic empathy skills
- Role plays
- Sexual assault laws and information on legal processes
- Information on evidence collection/medical concerns
- Rape Trauma Syndrome and common reactions to assault
- Issues of diversity
- Information about date rape drugs
- Self-care for care givers/support providers

### **COMMITMENT:**

Volunteers contract to serve three (3) shifts a month for a minimum of one (1) year