Volunteer & Intern Orientation
OVERVIEW

Introduction

History & How We Help

Volunteer Opportunities

Internship Opportunities

Important Information

Let's Get Started!
Welcome and thank you for your interest in joining YWCA Kalamazoo. We hope you feel the passion and dedication that underlies all our work at YWCA to support the women, children and families in our community.
The mission of the YWCA Kalamazoo is to eliminate racism and empower women and gender non-conforming individuals.

- Member association of YWCA USA, one of the oldest and largest women’s organizations in the nation, serving over 2 million women, girls, and their families.

- YWCA Kalamazoo was founded in 1885 and serves as the oldest association in Michigan.

- Originally established to provide residence services for young women, YWCA Kalamazoo now serves as a primary resource for economic, gender, and racial justice for all women and girls in Kalamazoo.
Support Services for Victims/Survivors of Domestic Violence, Sexual Assault and Human Trafficking

Shelter and Support

24-Hour Crisis Phone Call Line

Counseling and Support, Legal Representation and Consultation regarding Family and Housing Laws, Immigration Matters, crime Victims’ Rights.

Advocate for social justice by advancing racial and gender equity, public policy changes, and providing education to promote equal protection/safety for families and equal opportunities for people of color, women and girls, and the most vulnerable in our community.

Legal team including an attorney, case managers and paralegal on staff, provides advocacy and legal support to survivors of sexual assault, domestic violence and human trafficking.
HOW WE HELP

IMPROVING THE LIVES OF CHILDREN
- We provide innovative high-quality childcare and educational programs that support vulnerable children with Trauma-Informed Racial and Gender-Justice Curriculum.
- Edison 24-Hour Child Care and Resource Center. Childcare for 1st, 2nd and 3rd shifts.

MATERNAL AND CHILD HEALTH
- Promoting Maternal and Child Health: Our goal is for every mother to have a healthy pregnancy and for every child to reach their third birthday with key developmental milestones met.

INFANT MORTALITY INITIATIVE
- Community engagement and health equity strategies around the reduction of maternal and infant health disparities within Kalamazoo.
- Women and Infant Supportive Health: Promotes healthy pregnancies, positive birth outcomes, and overall well-being of infants and mothers living in Kalamazoo.

ADVOCACY AND SYSTEMS CHANGE
- YWCA Kalamazoo provides education and awareness on the impact of domestic violence, sexual assault, human trafficking, and more to increase community awareness.
VOLUNTEER OPPORTUNITIES

CARING FOR VICTIMS OF ABUSE
- Sexual Assault supportive
- Domestic Violence Supportive
- Daytime Respite – Women’s Shelter
- Evening Support Group Childcare

THE DREAMERY (IMPROVING LIVES OF CHILDREN)
- Academic Friend and Classroom Assistant
- Front Desk Connector–Edison Location
- Kitchen Cuisine/Food Service
- Moving Mentor (mini bus rider)
- Administrative Support

MATERNAL AND CHILD HEALTH
- WISH Program Community Events Support

ADVOCACY AND SYSTEMS CHANGE
- YWCA Events
- Cradle Program Community Events Support

LEGAL DEPARTMENT
- Receptionist

OPERATIONS
- In-Kind Donations (intake and operation)
**INTERNSHIP OPPORTUNITIES**

**SEXUAL ASSAULT SUPPORTIVE, VICTIM SERVICES**
- YWCA Kalamazoo Emergency Response non-paid Internship will give you direct experience working with victims of domestic violence, sexual assault, and human trafficking.
- You will gain competencies in crisis intervention, empathy, advocacy and systems change.
- Current student in related program required.

**CLASSROOM INTERN, EARLY EDUCATION**
- Assist with educational programs that support vulnerable children with trauma-informed racial and gender-justice curriculum.

**THERAPIST, VICTIM SERVICES**
- Sexual Assault, Intimate Partner Violence, Human Trafficking survivor population
- Bachelor’s degree in psychology, social work, or closely related field. Must be enrolled in a Master’s program in psychology, social work, or closely related field.
- Specific training in trauma, intimate partner violence, sexual assault, and/or human trafficking is highly desired but not necessary.
- A demonstrated working knowledge preferably with trauma specialization or with survivor population preferred.

**FOOD SERVICES INTERNSHIP**
- The Kitchen Team Cuisine Assistant helps with food service, preparation, and delivery to classrooms.
Most YWCA programs require volunteers to be 18 years of age.

18 and under require parental/guardian approval and approval of program director.

The Dreamery volunteers must be 18 years of age.
DOCUMENT REQUIREMENTS

- Online orientation
- Application packet
- Required background checks
- Classroom support positions require a current TB test. Fingerprinting is required for 4+ hours per week and more than 2 consecutive weeks.
LET'S GET STARTED!

- Parking for Main site, 353 E. Michigan Avenue is located on the SW corner of Water and Pitcher Street.

- Parking for the Edison site, 1155 Portage Road, is located at the SE corner of Portage Road and Lake Street. Entrance is at the south end of the building.

- Volunteer and Intern parking pass available through each program.
THANK YOU!